

SoterAnalytics

2024 Capabilities

January 30th, 2024

Your Comprehensive Healthcare Partner



Single Source

Clinical Rigor, Experience, Outcomes

High Engagement

Personalized Programs

Unique Digital Health Experience



We Service Clients in All Industries



Health Systems









Private Employers











Federal, State and Local Government

























High Tech Meets High Touch





Founded in 2002

National provider of rapidly deployed, turnkey, scalable healthcare services

Onsite, near-site, mobile, and virtual solutions

10,000+

health clinics delivered



1,000,000+

flu and COVID-19 vaccinations performed



2,000,000+

health screenings completed



3,000,000+

tests administered



7,000,000+

coaching sessions conducted



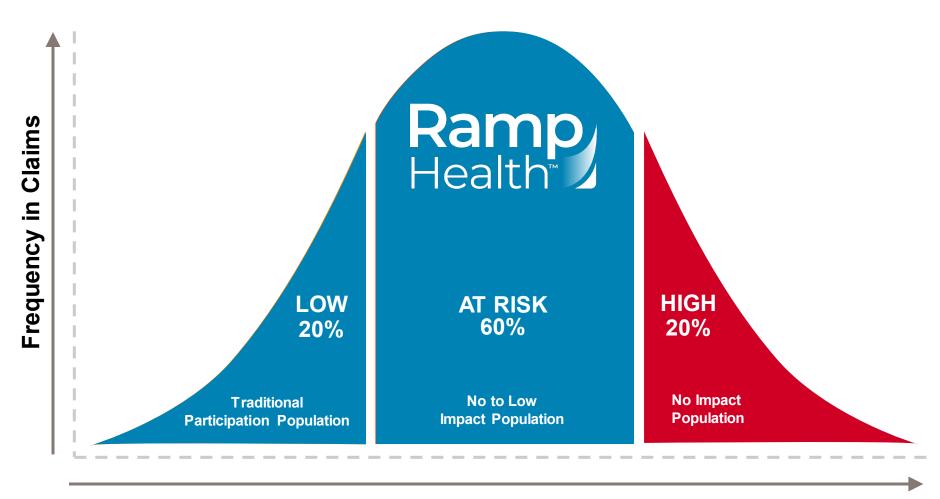
86%

employee engagement



Wellness Programs Current Impact vs Ramp Health Impact





Digital Health Platform

HITRUST Certified and HIPAA Compliant

Proprietary Technology that Drives Results

Best-in-Class Participant Experience

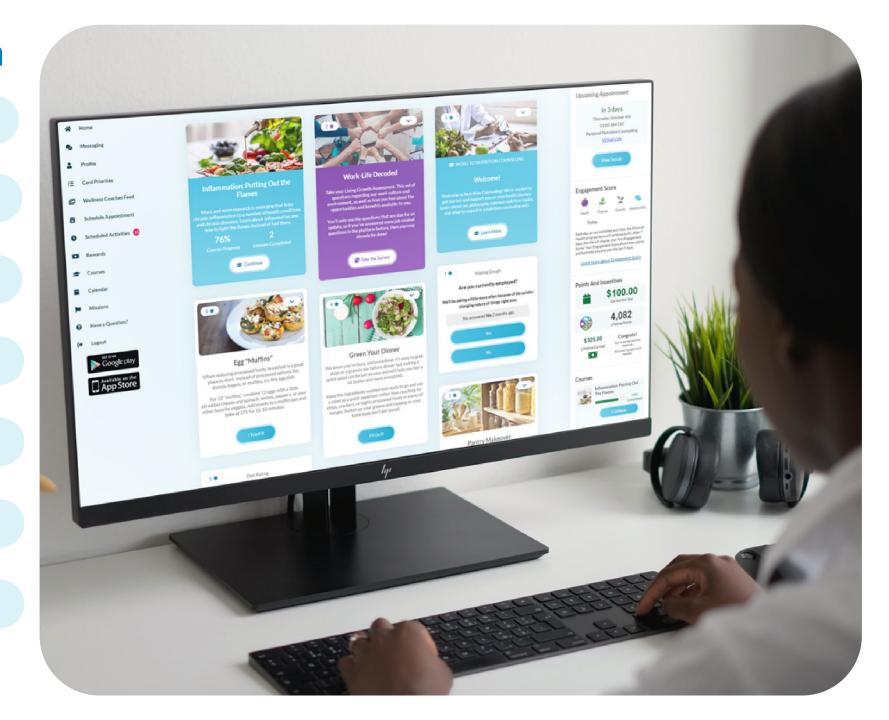
Insights into What Matters Most

Activities and Challenges

Configurability and Incentives

Capable of Supporting Up to 75 Languages!





Living Health Risk Assessment

- Covers all major health concerns
- Branching logic for streamlined user experience
- Flexible deployment means the HRA is available via app, desktop, paper, and telephonic member support
- Screening staff and Health and Wellness Coaches can assist individuals with completing the HRA
- All in one AND Life Checks

HRA Topics

- Health Baseline - Alcohol - Inflammation - Drug Use

Movement
 Vaccinations
 Asthma
 Financial Awareness

- Nutrition – Stress – Cancer – Oral Health

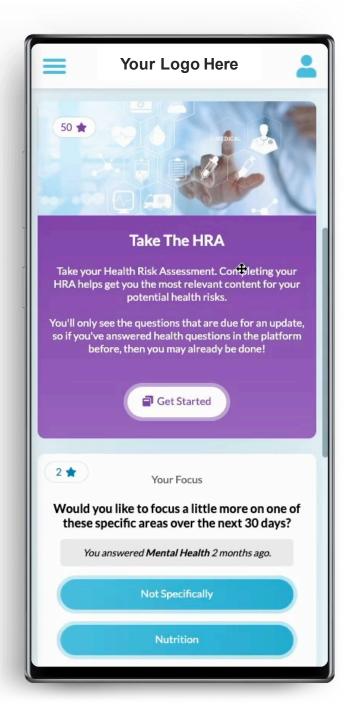
Nutrition Stress Santon Starriound

Weight – Relationships – Chronic Conditions – Health Perceptions

Sleep - Productivity & Burnout - Safety - Accessibility Needs

Tobacco – Mental Health – Back Discomfort

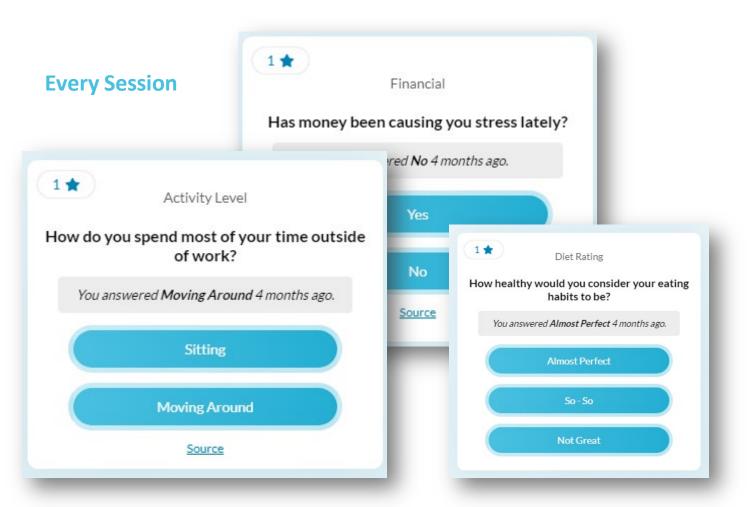




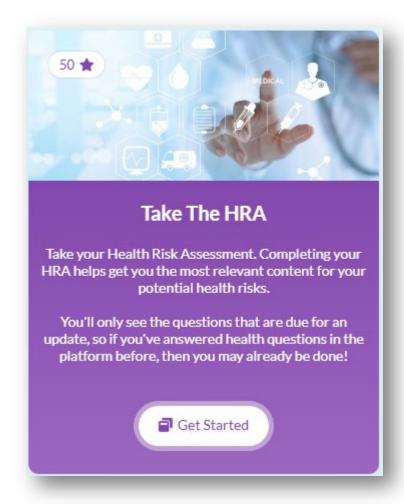
Life Check



Wellness is a thousand nudges.



Every 90 Days



Import Participant Results & Health Insights





Self-reported information quarterly and each time a participant logs in.



Biometric data on-site or remote sources



Blue tooth wearables and at-home medical devices



Claims Data

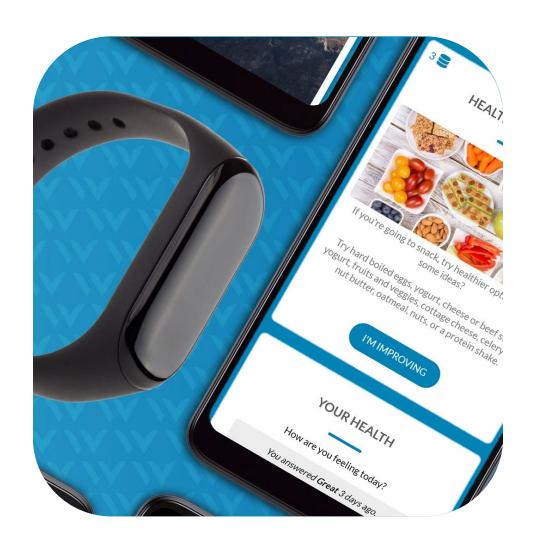
Personalized Content

A Ramp Health Patent



PATENTS:

- 1. Omni Channel Input We take data from sensorcollected devices from biometrics and wearables plus self-reported assessments and present them as individual, personalized recommendations.
- Communication Content Individual
 recommendations are configured around an
 individual's readiness to change based on
 biometrics and wearables plus self-reported goals.



Readiness to Change









*Based on Prochaska & DiClemente's Transtheoretical Model.

Similar message, different delivery

A Ramp Health Patent



Precontemplation



Education and confirmation that user is not ready for action.

Contemplation



Reducing barriers, raising awareness, and benefits of change.

Preparation



Planning, setting small goals, encouragement to take small steps.

Action/Maintenance



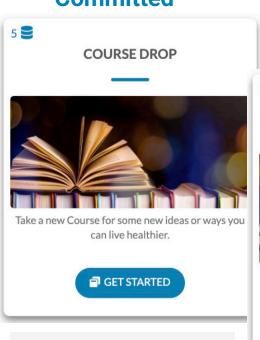
Performing actions, integrating behaviors into routine, motivation, preventing boredom.

Similar message, different delivery

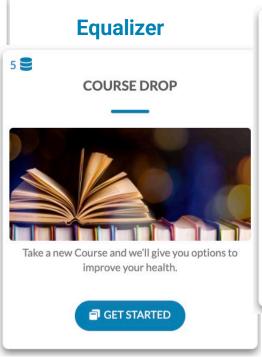
A Ramp Health Patent







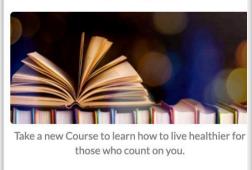
Mentions new ideas and suggestions to stay healthy



Mentions options for addressing health in their own way



5



Prioritizes the need to be healthy for others

■ GET STARTED

Rule Follower

COURSE DROP

5

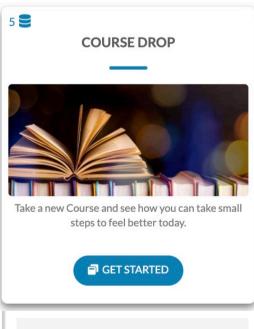


Take a new Course and we'll tell you exactly what to do to live healthier.

■ GET STARTED

Suggests that they'll get clear direction

Invincible



Focuses on small steps and instant gratification

Psychographic Segmentation

Courses



Course Library:

- Healthy Mind, Healthy You
- Sleep: Dreaming Away Disease
- Tobacco: Breaking the Addiction
- Movement Matters
- Stress Strategies
- Diabetes in Depth
- Eat Well to Live Well
- Inflammation: Putting Out the Flames
- Specialized Experience Courses
 - Screening 101
 - Intro To Nutrition Counseling
 - Intro To Wellness Coaching
 - Intro to DSMES



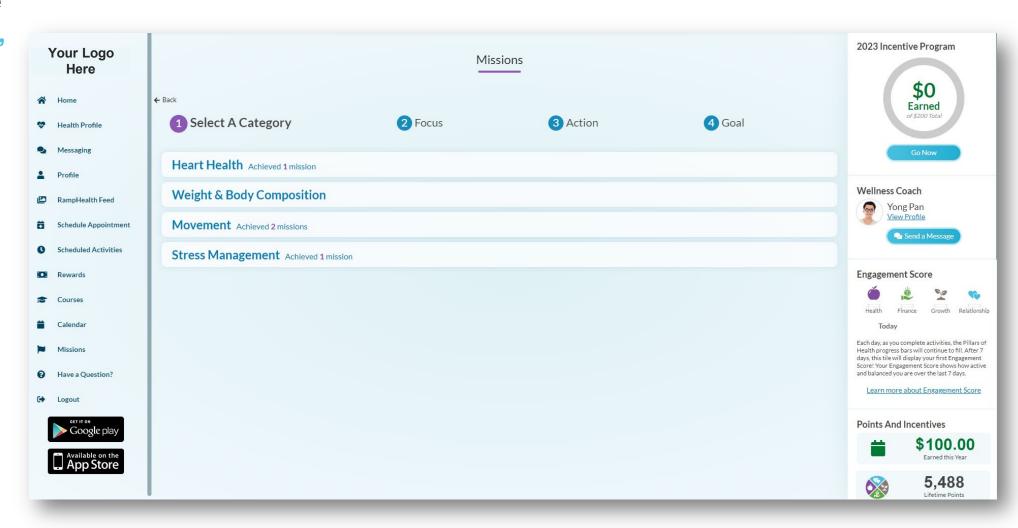
Missions-Short Term Personal Challenge



Participants choose a Category, Focus, Action and Goal

Examples:

- General Nutrition
- Beverage Choices
- General Movement
- Flexibility & Balance
- Cardio
- Strength
- Improved Mindset
- Mindfulness
- Tobacco Cessation
- Sleep Habits
- Blood Pressure



Challenges

Race Around the Globe



Theme-Based Challenges





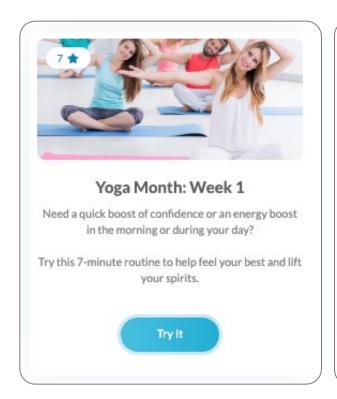


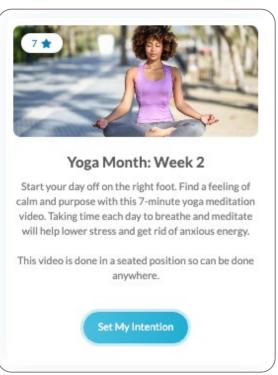


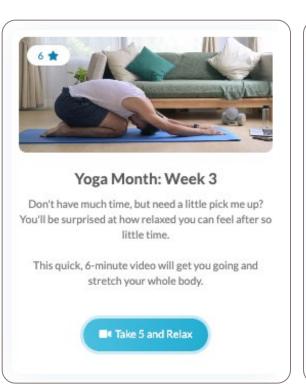
Monthly Series

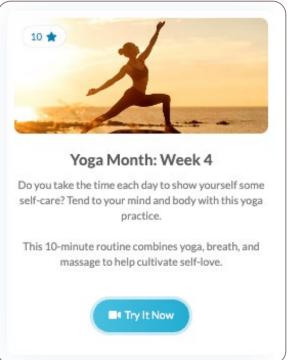


Featured daily or weekly activities based on the topic of the month. Baked into the card experience.









Events Calendar



Events can be announcement based or require an RSVP.

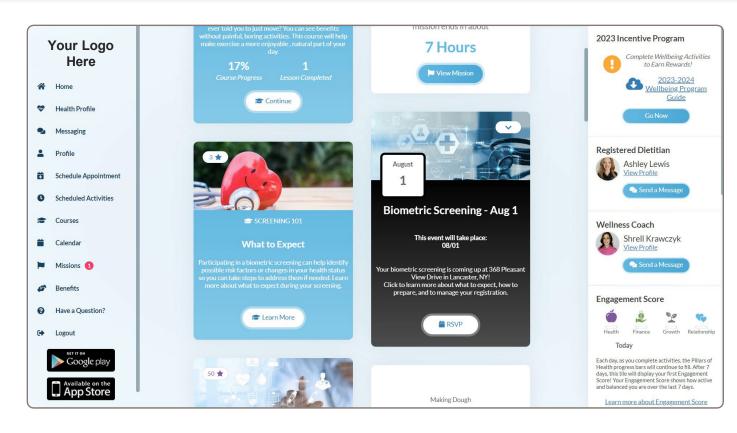
Types of Events:

- Announcement
 - Monthly Observances
- RSVP
 - Platform
 - Zoom



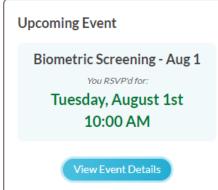
RSVPs





Participants can RSVP for an event directly in the platform.







Join us for the upcoming biometric screening event at Client Name so you can learn about your overall health and wellness and identify potential health changes or risks before they become serious issues. Plus, it's an easy way to get on track with your health goals.

What to Expect

A screening event typically takes around 5-7 minutes and will consist of the following measurements:

- Body composition assessed with a scale, tape measure, and/or bioelectrical impedance
- Blood pressure taken with a cuff around your upper arm
- Blood lipids & glucose performed by collecting blood to measure cholesterol, triglycerides, and blood glucose
- Additional measurements may be performed depending on your employer (such as wrist or hip circumference, cotinine, TSH or PSA, or others)

You'll also have the chance to review your results with a provider and strategize next steps.

How to Prepare

To ensure a smooth and accurate experience:

- Do not eat or drink anything other than water or black coffee for a minimum of 8 hours before your appointment time.
- . Drink plenty of water and limit alcohol the day before your screening.
- Dress comfortably wear short sleeves or a shirt that allows you to roll your sleeve up to your shoulder.
- . Take your medications as prescribed by your healthcare provider.
- Please arrive on time for your appointment.

We hope to see you there!



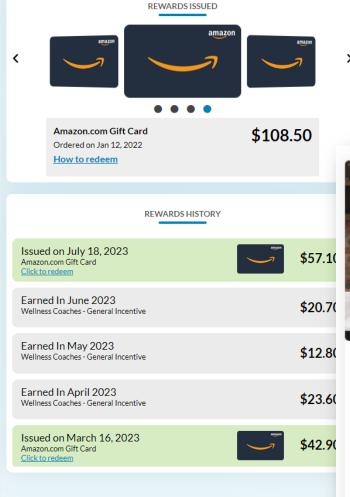
Incentive Management



Participation

Outcomes-Based

Reasonable Alternative Standard







Ramp Health Benefits Hub

Connecting Employees, Driving Utilization, and Reducing Risks

Benefits Hub



- Increase program cohesiveness
- Pin additional program benefits details to one section
- Improve ease of access to other benefits
- Promote benefits without awarding incentives
- Link to additional program information
- Feed Referral Section of Consult Logging

Your Logo Here

- ➢ Home
- W Health Profile
- Messaging
- Profile
- Schedule Appointment
- Scheduled Activities
- **Courses**
- Calendar
- Missions
- Benefits
- Have a Question?
- € Logout





My Benefits



Telemedicine

Employees get free access to a medical provider via phone, online, or video via the platform. Company pays 100% of the employee portion. Employee responsible for dependents.

Click "Start a Virtual Care Visit" in the menu to start a visit any time.



TrueConnect

Need a small loan? TrueConnect is available with your benefits.

Applying for a loan is quick and easy and repayment comes right from your paycheck.

LEARN MORE



Employee Assistance

On plan employees and dependents can access Health Partners EAP at no cost. Get support & resources to manage stress in any walk of life (website password: hpeap).

LEARN MORE

866-326-7194



401K

Ameritas automatic enrollment. Employer discretionary funding.

Talk to Danielle if you have questions or would like to opt-out.



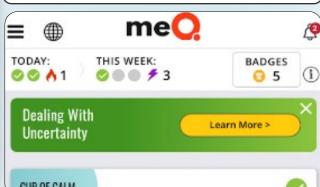


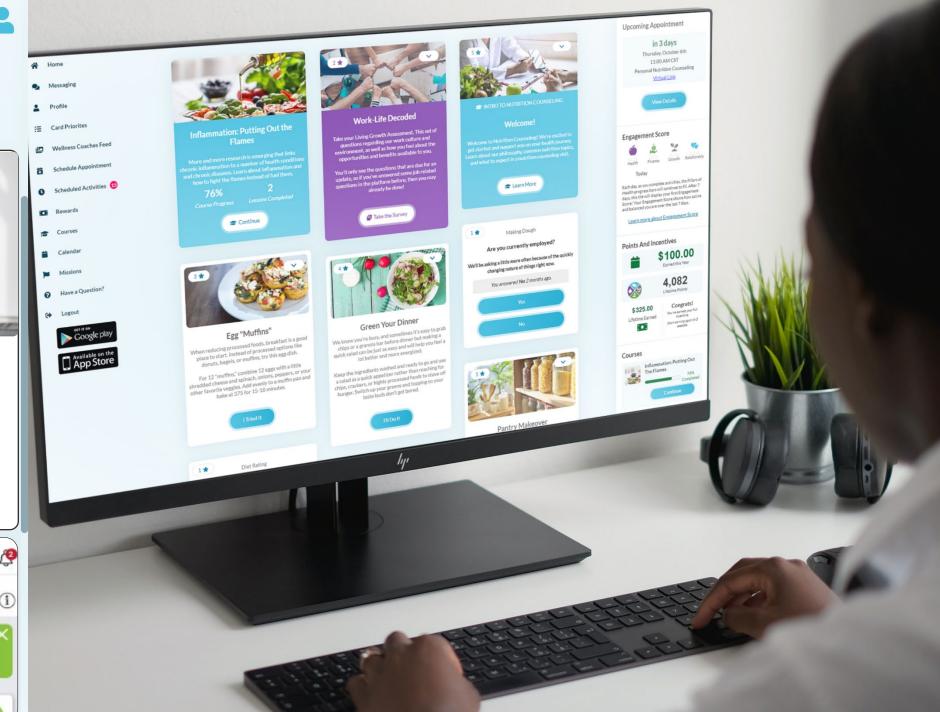
Upcoming Events



On-Site Therapy
RSVP for your preferred timeslot.



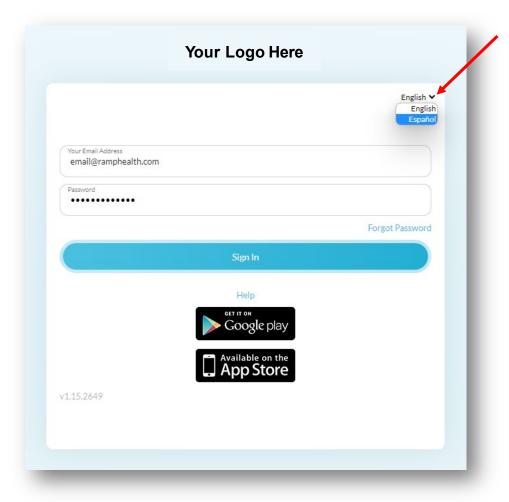


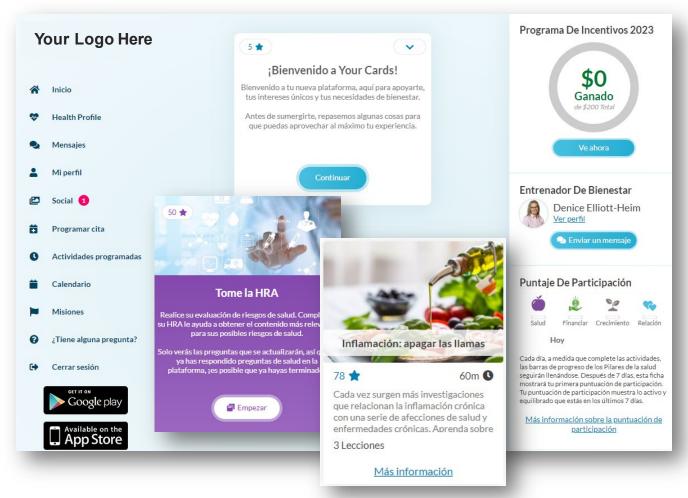


Language Translation



Our Platform is capable of supporting up to 75 languages. Language can be chosen from the login screen.



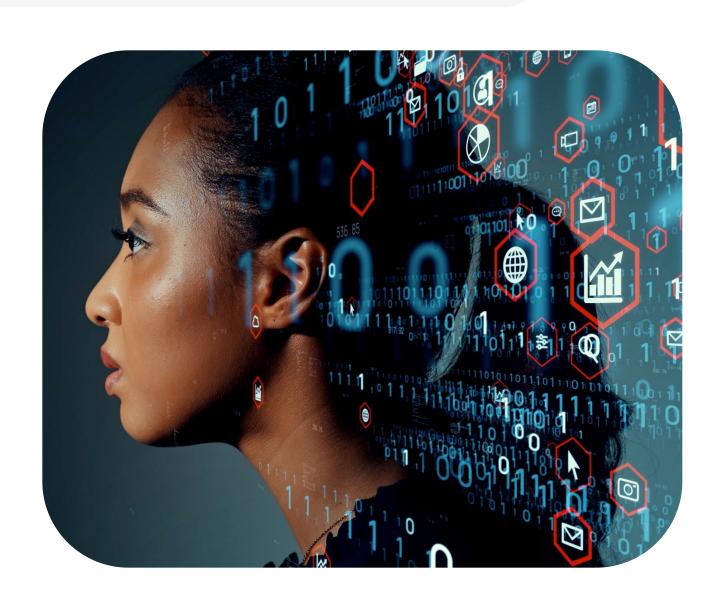


High Tech Always Meets High Touch



Machine Learning 70%

Human Review 30%

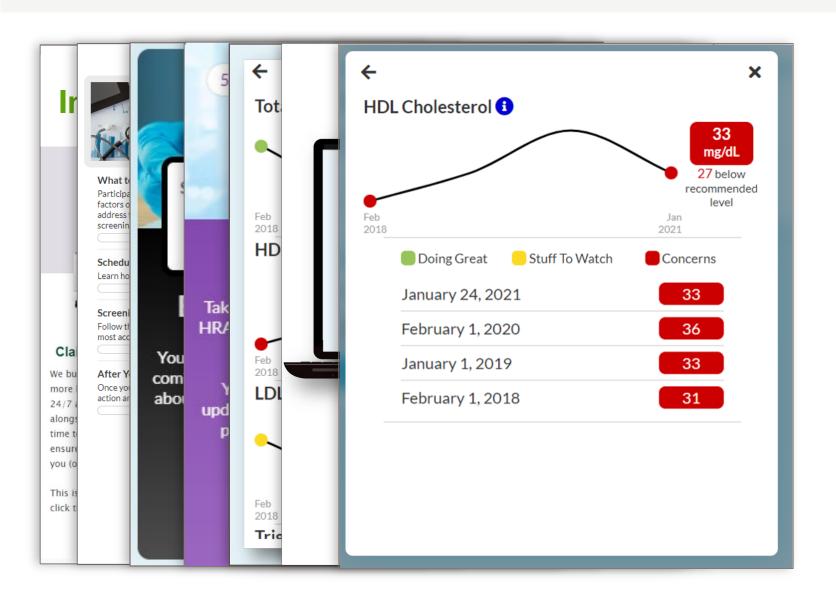




Clinical Services

Biometrics Experience Drives Engagement





Invitation to Participate "What to Expect" Provided **Appointment Scheduled Engage with Your Living HRA Baseline Established Educated Through Content Health Progress Tracked**

Voucher Program & Physician Form



Nationwide coverage with Walgreens and Labcorp.

Convenient for people who can't make a clinic. Voucher-only services are also available.

Only pay for the vouchers redeemed.





Wellbeing Services

Enter the Coaches

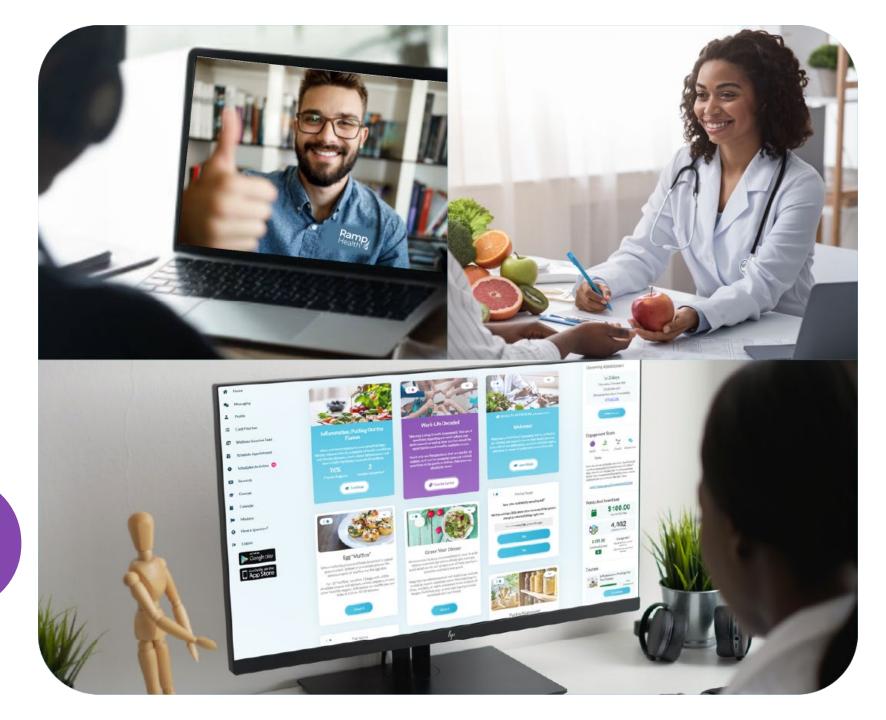
Based on HRA, we're learning more about Sara

Let's devise a plan of action – Together

One-on-one Patient led sessions

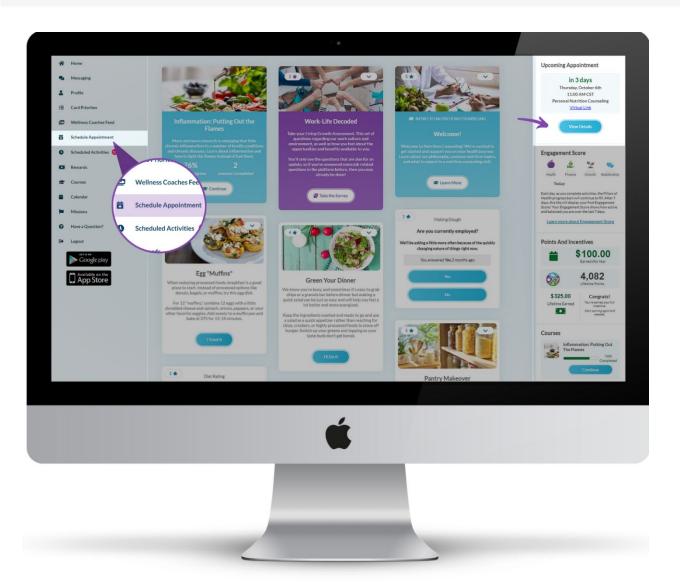
"You got this Sara!"

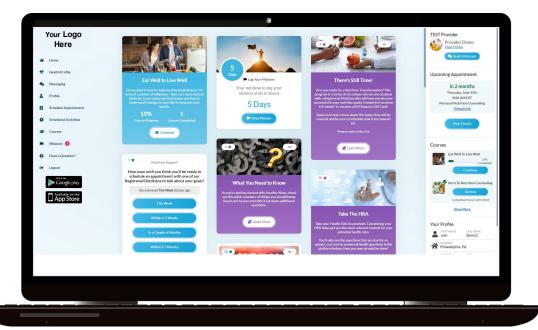




Appointment Scheduling

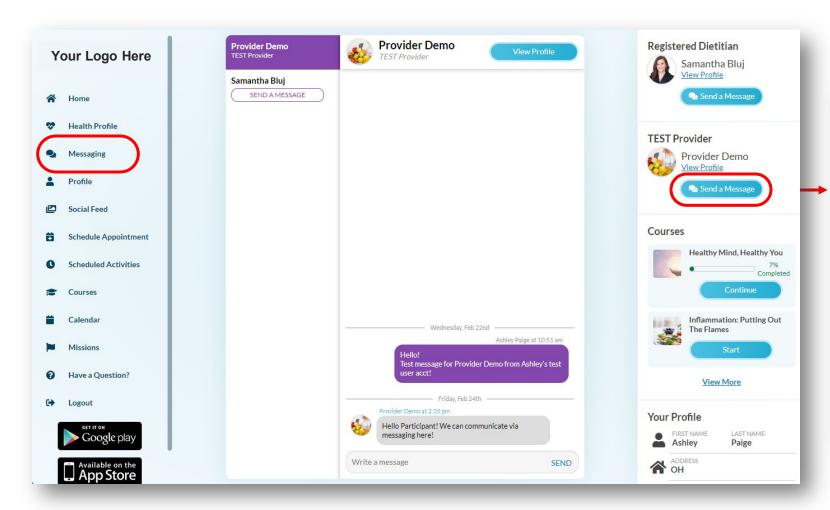






Digital Messaging







Wellbeing Coaching Services



Access certified healthcare professionals and licensed counselors anywhere

Onsite, Remote, and Virtual Support

Immediate Help when Needed

Mental Health First Aid Trained Professionals

Providing confidential, high quality mental health services for:

Wellness Coaching

Mental Health Support

Nutrition Services

Digital Health Platform

Safety & Injury Prevention

Condition Management



Coaching Differentiators



Non-Disruptive to Workflows

Integrated into Worksite

Proactive High Engagement

Conform to Stage of Readiness

Coach More
People More Often
to Reduce Risks

Training and Compliance



Our Coaches - An Extension of Your Team



Listening, Engaging, AND Connecting

We advocate for employee participation in all healthcare events and programs.

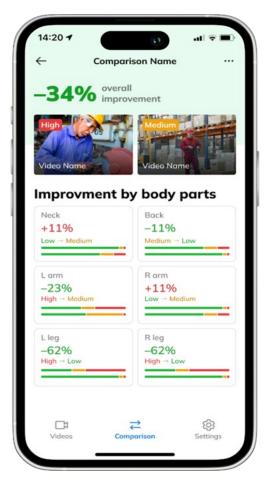


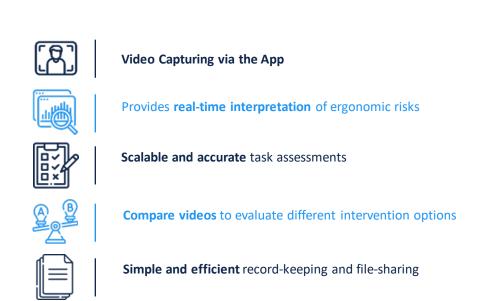
Al Risk Mitigation - SoterTask



A cloud-based tool that leverages the power of technology and human expertise to bring you accurate, scalable, and efficient workplace safety assessments.







Reporting



Unmatched data capture and program assessment

Wholistic Reporting

Participant Health Profiles

Population Research Tools

Expert Report Pulling Support

Readiness to Change Measurement

Psychographic Segmentation



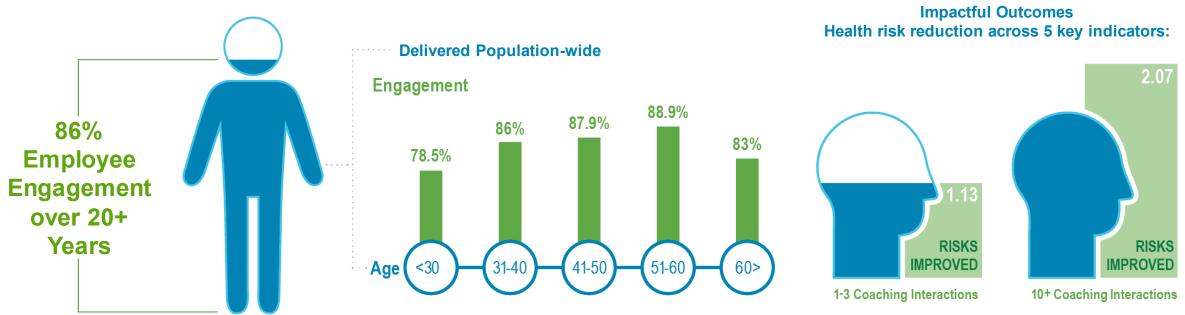
Powerful Impact and Outcomes



Engagement and Health Risk Reduction

Nationwide, turnkey and rapid deployment

Impactful providers delivering comprehensive services amplified by smart technology that drive outcomes



*BMI; Blood pressure; Exercise frequency; Stress; Tobacco

Results



BMI



76%

17%

Blood Pressure



84%

High Risk Reduction 75% 55%

Exercise



Improvements

49%

53%

Stress

45%

Lower Costs









Why Ramp Health



Single Source Provider Proprietary Realtime
Updated Member
Journey

Scale and Experience

Operational Discipline

Information Security

Clinical Excellence

